



ONE-DAY WORKSHOP

ELEPHANT IN THE ROOM

A CRITICAL THINKING EXPERIENCE

Using LEGO® SERIOUS PLAY®
& Fausha Clinique Simulation



EXPLORE

Unspoken Perspectives



CHALLENGE

Assumptions



STRENGTHEN

Dialogue & Collaboration



MAKE SENSE

Of Complexity



MAKE BETTER

Decisions

WHY THIS WORKSHOP, WHY NOW?

Today's leaders navigate a world of uncertainty, AI disruption, rapid transformation, regulatory changes, shrinking margins and greater stakeholder expectations. Complex challenges cannot be solved with the same thinking that created them.

Elephant in the Room helps your teams surface the unspoken, explore multiple perspectives and build critical thinking muscle, using the power of **LEGO® SERIOUS PLAY** and the Faisha Clinique business simulation.

FAUSHA CLINIQUE SIMULATION

A Realistic. Relevant, Insightful Experience.

Step into the shoes of a leadership team at Fausha Clinique, a growing healthcare services organization facing strategic, operational and people challenges. Work with incomplete information, diverse stakeholder views and competing priorities. Experience the messy reality of decision-making under uncertainty and discover the value of critical thinking, curiosity and constructive dialogue.



Real-World
Complexity



Leadership
Simulation

WHAT YOU WILL EXPERIENCE

- ✓ Engaging, hands-on LEGO® SERIOUS PLAY activities.
- ✓ Fausha Clinique simulation & team decision-making.
- ✓ Structured conversations to surface different perspectives.
- ✓ Reflection and application to real workplace challenges.

WHO SHOULD ATTEND?

- CXOS & Senior Leadership Teams
- Business & Strategy Heads
- Functional & Departmental Heads
- HR & L&D Professionals
- Change & Transformation Leaders
- Ideal for Corporates, Banks and Financial Institutions

PROGRAM DETAILS



27th October 2026



Movenpick Hotel, Karachi



15th October 2026



Faletti's Hotel, Lahore



One-Day Workshop

KEY OUTCOMES

- More curious and open-minded teams
- Stronger problem-solving capability
- Better decision-making under uncertainty
- Improved collaboration across functions



INVEST IN CLEARER THINKING
For a Stronger Tomorrow



ENROLL NOW | 16 PARTICIPANTS ONLY

*Complex Conversations
Create Stronger
Organizations*





ONE-DAY WORKSHOP

ELEPHANT IN THE ROOM

A CRITICAL THINKING EXPERIENCE

Using LEGO® SERIOUS PLAY®
& Fausha Clinique Simulation



PROGRAM OUTLINE

1. SEE THE ELEPHANT – Understanding the Real Problem	LEGO® SERIOUS PLAY® – AT1: Building Individual Models & Stories - Explore a complex workplace challenge and construct an individual interpretation of what is really happening. - Separate facts, symptoms, assumptions, interpretations and unanswered questions. - Identify issues that may be visible but remain unspoken, overlooked or insufficiently challenged. - Make individual thinking visible through physical models, metaphors and structured storytelling. <i>Critical Thinking Question: What am I seeing – and what might I be missing?</i>
2. BUILD THE SHARED PICTURE – Seeing Through Different Lenses	LEGO® SERIOUS PLAY® – AT2: Building Shared Models & Stories - Compare different interpretations of the same business challenge without immediately deciding who is right. - Surface differences in assumptions, priorities, experience and perspectives. - Identify which factors are critical drivers, contributing factors or merely symptoms. - Construct a shared representation of the team's current best understanding of the problem. <i>Critical Thinking Question: Are we looking at the same problem – or simply using the same words?</i>
3. CONNECT THE DOTS – Understanding the Bigger System	LEGO® SERIOUS PLAY® – AT3: Creating a Landscape & AT4: Making Connections - Map the people, stakeholders, processes, customers, technologies and external forces surrounding the challenge. - Explore how information, decisions, influence, resources, risk and value move through the system. - Identify dependencies, competing priorities, bottlenecks and unintended consequences. - Examine relationships between factors to distinguish correlation, influence and genuine causality. <i>Critical Thinking Question: What is connected to what – and what are we failing to connect?</i>
4. CHALLENGE THE THINKING – Test Before You Decide	LEGO® SERIOUS PLAY® – AT5: Building a System & AT6: Playing Emergence & Decisions - Transform individual factors and connections into a dynamic representation of the overall business system. - Challenge dominant assumptions and ask what evidence would support, weaken or overturn the team's diagnosis. - Explore alternative explanations and test different courses of action before committing to a decision. - Examine how decisions may create second-order effects, trade-offs and unintended consequences elsewhere in the system. <i>Critical Thinking Question: If our assumptions are wrong, would our decision still make sense?</i>





ONE-DAY WORKSHOP

ELEPHANT IN THE ROOM

A CRITICAL THINKING EXPERIENCE

Using LEGO® SERIOUS PLAY®
& Fausha Clinique Simulation



PROGRAM OUTLINE

5. BREAK THE RULE – Turning Insight into Better Judgement

LEGO® SERIOUS PLAY® – AT7: Extracting Simple Guiding Principles

- Identify the unwritten rules, habitual beliefs and conventional assumptions limiting alternative thinking.
- Generate possibilities by deliberately questioning what the organization or team normally takes for granted.
- Convert workshop discoveries into practical principles for approaching future complex decisions.
- Translate insights into behaviours that strengthen questioning, judgement, dialogue and decision-making at work.

Critical Thinking Question: Which rule in our thinking needs to be challenged?

LEARNING OUTCOME

By the end of Elephant in the Room®, participants will be able to:

- See beyond the obvious by distinguishing symptoms from underlying business problems.
- Recognise and challenge assumptions, biases and conventional organizational thinking.
- Ask sharper questions before accepting information, explanations or proposed solutions.
- Examine complex challenges through multiple perspectives rather than a single functional lens.
- Map interdependencies, causal relationships and systemic consequences before making decisions.
- Evaluate alternatives more rigorously when faced with ambiguity, uncertainty and incomplete information.
- Engage in constructive disagreement and build shared understanding without forcing artificial consensus.
- Develop practical guiding principles for better judgement and decision-making that can be transferred to real workplace challenges.

